



[Bug Report](#) > ["can use tickets" in "everyone" usergroup keeps getting unchecked](#) < [انتقادات و پیشنهادات](#) < [Help Center](#)

can use tickets" in "everyone" usergroup keeps getting unchecked Finished"

Amanda •

Forum name: #Bug Report •

The "can use tickets" slider in "everyone" usergroup keeps getting unchecked! No matter how many times I change the slider to green and click save, it keeps becoming unchecked. The offending slider is located at: CRM > Usergroups > Everyone > Permissions > "Tickets > "can use tickets

(Comment (1

Chris Padfield

9 سال پیش

Hi Amanda, Is this still an issue? We believe there is an issue when a download category is created. It will be fixed in the next build. Chris