



[Feature Request](#) > [Better visibility of absolute dates/times for tickets on user portal](#) < [انتقادات و پیشنهادات](#) < [Help Center](#)

Better visibility of absolute dates/times for tickets on user portal Collecting Feedback

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**Forum name:** #Feature Request •

On the user portal the date when a message was received is displayed, but in relative time (e.g. x hours ago or x days ago). The user can hover their mouse over that timestamp to see the specific date/time



.(We'd like to display the absolute date/time by default (without requiring the user to hover