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Better management of knowledge base articles across multiple brands Collecting Feedback

Ed O'Connor-Giles •

Forum name: #Feature Request •

Currently if you want the same KB article to appear for multiple brands on the portal, you need to create the article separately for each brand. We'd like the ability to create one article and select which brands this appears for. This would make it quicker and easier to update the content across different brands too, instead of having to update each version

(Comments (۲

Yuriy Andamasov

5 سال پیش

,I have some articles that i would like to move to another brand and it's impossible currently .It would be great if there was an easy way to do this

Marion Abramo

5 سال پیش

I have an article I need to be moved to another brand. I began writing under the default brand by mistake and now it needs to be moved. Time consuming to have to recreate it