



<u>Feature Request</u> > <u>Be able to apply a Macro when adding</u> < <u>Help Center</u> <u>an Agent Note</u>

Be able to apply a Macro when adding an Agent Note Collecting Feedback

Masaki Sugiyama • Forum name: #Feature Request •

In the current specification, you can apply a Macro when sending a reply. However, it is not possible to apply a Macro when adding a Note.

We understand that you can run Macros by themselves using the Macro drop-down, but we .would like to be able to specify macros when adding an Agent Note