



Feature Request > Automatic single sign on with active < انتقادات و پیشنهادات < Help Center directory

Automatic single sign on with active directory Collecting Feedback

Tram •

Forum name: #Feature Request •

The additional ability as an extension to the current active directory (AD) integration to allow users to automatically authenticate with the helpdesk when logged into their terminal.

Currently a user has to log into the helpdesk using their credentials - essentially re-entering again, a function to automate this and ensure this process is seamless is desirable