



[Feature Request](#) > [Auto assign agent and team once you open the ticket](#) < [انتقادات و پیشنهادات](#) < [Help Center](#)

Auto assign agent and team once you open the ticket Report

Aimee Mendoza •

Forum name: #Feature Request •

When the agent opens a ticket it would be great to have this auto assigned to them including .the team they are in. It will save us a lot of clicks as well