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Article Ordering Under Review

Tommy Jackson •

Forum name: #Feature Request •

Articles can only be ordered by date created or number of views. When unable to find something via a search, it would be nice to order by a few other fields such as subject and/or .created by to name a couple

(Comments (1)

Peter Jackson

10 سال پیش

I don't know if it falls under this suggestion or not but we really need to be able to manually .sort the lists of articles in the knowledgebase

Mario Zorica

9 سال پیش

We have the same requirement, just as Peter mentioned, we would like to have certain .article(s) always on top

Chris McWilliams

7 سال پیش

.It would be nice to have the option to sort articles alphabetically

Olly Barrett

7 سال پیش

.We would really appreciate the ability to set a custom order on FAQs

Tram

7 سال پیش

We would love the ability to custom order the article

Jeroen van der Steen

7 سال پیش

Good suggestion! The ability to choose a custom display order for the articles within a category would be very valuable to order articles on their expected relevance (and to "bury" more obscure articles). Alternatively, an alphabetical ordering would work (article titles could .(be prefixed with a number to fake custom sorting

Kellie Patzer

4 سال پیش

This feature is critical to create easy-to-follow process flow for our customer. Random articles with no structure does NOT help us create the SELF HELP/SELF SERVE environment we are seeking. This feature should be MOVED CLOSER TO TOP of your dev list. Thanks

Guilhem

2 سال پیش

We are currently experimenting this problem as a major lack in the knowledge base edition interface. Could you please implement the ability to sort articles ? (eg : by name, number or last edition). Please consider our request as it has already been submitted by other customers, though it still hasn't been considered

Guilhem

2 سال پیش

We are currently experimenting this problem as a major lack in the knowledge base edition. We realized that it is not possible to sort articles (eg : by name, number or last edition). Considering the number of requests within the last seven years, we are convinced that it would be a major improvement

Kyle Oliveira

3 سال پیش

.Allow users to sort articles within a category by title, date created, etc