



Feature Request > Allow recently created articles on KB to < انتقادات و پیشنهادات < Help Center \*be marked as \*NEW

Allow recently created articles on KB to be marked as \*NEW\* Collecting Feedback

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Forum name: #Feature Request •

Is it possible to have the KB within deskpro to flag recently created articles as \*NEW\* and then have them become unflagged after a period of time? Or another way perhaps would be to have everything marked as \*NEW\* until it has been read by the user and then it is unflagged. Many thanks Chris