



Feature Request > Allow agents to select an approver < انتقادات و بیشنهادات < Help Center from all registered users

Allow agents to select an approver from all registered users Collecting Feedback

Azeem Javed •

Forum name: #Feature Request •

I'd like the option for an agent to be able to select from all registered users when creating an :Approval. Currently, the templates only allow the following



:An example use case for this might be

That a user needs access to a folder, we need to get it approved by their boss. So we would .normally forward the ticket to them. Using this system we can add them as an approver