



<u>Feature Request</u> > <u>Additional total times in DPQL</u> < انتقادات و پیشنهادات < <u>Help Center</u> Additional total times in DPQL Collecting Feedback

Joshua Thompson • Forum name: #Feature Request •

:Currently in DPQL there are 4 total time options in the tickets table total_to_first_reply total_user_waiting tickets.total_to_first_reply_wh tickets.total_user_waiting_wh .It would be helpful if there were more options here .Specifically a total time the ticket is in the pending status would be particularly useful