Deskpro

Adding Knowledgebase as an article in a ticket Collecting Feedback

Allan Banks •

Forum name: #Feature Request •

When adding a KB article you are provided the option of "insert the entire contents of this article into your reply" Most of our KB articles are PDF attachments but it doesn't attach these. Is there anyway to include attachments?

(Comment (1

PB **Philipp Bartsch**

8 سال پیش

.Define your .pdfs as downloads