



Feature Request > Adding CCs to tickets when creating < انتقادات و بیشنهادات < Help Center them using the API

Adding CCs to tickets when creating them using the API Collecting Feedback

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When opening tickets into Deskpro using the API it would be great if we could also add CCs to the tickets. This is extremely useful when you open tickets received via email with several recipients that need to be part of the ticket conversation