



<u>Feature Request</u> > <u>Add variable to use 'Current assigned</u> < <u>Help Center</u> <u>'agent</u>

Add variable to use 'Current assigned agent' Collecting Feedback

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Forum name: #Feature Request •

Useful if you want to use a trigger/automation to have actions that run only when the person - .repyling etc is not the assigned agent too

e.g 'when the agent is not the 'assigned agent' add them as a follower