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Add time and/or charges under the properties tab. Collecting Feedback

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Forum name: #Feature Request •

It would be beneficial to streamlining ticket updates if the ticket charge and time fields were able to be added under the main ticket properties tab. The current space is nice to reflect on the data accumulated on the charge and time, and that is the only reason I would see to migrate off the main tab. I have created my own fields and triggers on time but the auto time ,feature can't be duplicated while retaining the tracking reporting features.Thank you