



Feature Request > Add option to set default for 'Send < انتقادات و بیشنهادات < Help Center 'comment to JIRA

Add option to set default for 'Send comment to JIRA' Collecting Feedback

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Forum name: #Feature Request •

It would be nice if it was possible for 'Send comment to JIRA" to default to checked so that agents didn't have to remember to do it. If we have a linked Jira issue, we pretty much always want to see Deskpro comments on it