



<u>Feature Request</u> > <u>Add option to set default for 'Send</u> < <u>انتقادات و پیشنهادات > Help Center</u> <u>'comment to JIRA</u> Add option to set default for 'Send comment to JIRA' Collecting Feedback

Thomas Dakan • Forum name: #Feature Request •

It would be nice if it was possible for 'Send comment to JIRA" to default to checked so that agents didn't have to remember to do it. If we have a linked Jira issue, we pretty much always .want to see Deskpro comments on it