



[Feature Request](#) > [Add 'create feedback' on context menu from within a ticket](#) < [انتقادات و پیشنهادات](#) < [Help Center](#)

Add 'create feedback' on context menu from within a ticket Finished

Ruth Cheesley •

**Forum name:** #Feature Request •

At the moment you can create an article if you are in a ticket, but you can't create a feature request, for example.

Often we get people flag things up which are feature requests, so it would be good to be able to link this to a ticket for the customer's benefit (and our benefit) - and maybe also extend .that to chats as well

(Comment (1

**Irene Tortorella**

5 سال پیش

Hello Ruth, we've recently released a new feature for Deskpro which allows you to turn tickets into feature requests:

<https://support.deskpro.com/en/news/posts/introducing-linking-tickets-to-feedback>. We hope !you find this new feature useful and thank you for your feedback