



[Feature Request](#) > [Add confirmation dialog on Discard Draft button](#) < [انتقادات و پیشنهادات](#) < [Help Center](#)

Collecting Feedback

Christian Mattart •

Forum name: #Feature Request •

Clicking on Discard Draft by accident is frustrating when you have spent several minutes typing a message. A confirmation dialog should be added

(Comment (1

Rafie

6 سال پیش

Would be useful to add the "Discard Draft" button also by replying to an existing ticket not only when an agent creates a new ticket