[Feature Request](#) > [Add agent permission to view \ hide](#) < انتقادات و پیشنهادات < [Help Center](#) Notes field.

Add agent permission to view \ hide Notes field. Collecting Feedback

Jason Voice •

Forum name: #Feature Request •

We have a situation where we have auditors looking at tickets - both user and agent responses. The auditor will need to have an all depts access agent account, but we'd like to hide agent to agent notes as these can contain sensitive information (passwords etc). Thanks