



<u>Feature Request</u> > <u>Add agent-forwarded messages to</u> < <u>انتقادات و بیشنهادات</u> < <u>Help Center</u> <u>ticket through tag</u>

Add agent-forwarded messages to ticket through tag Collecting Feedback

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Forum name: #Feature Request •

I would like the ability to forward mails as an agent and then add a mail tag like .#addto:<Ticket ID> and have the forwarded mail added as a response to the existing ticket