



Feature Request > Add a variable for the ticket < انتقادات و پیشنهادات < Help Center satisfaction comments left by users

Add a variable for the ticket satisfaction comments left by users Collecting Feedback

Jamey Steinmann •

Forum name: #Feature Request •

We're using email templates to send a message to our team anytime positive/neutral feedback is received. We'd like to be able to include the comment left by the user as well as .the rating