



[Feature Request](#) > [Action Code to add CCs to a ticket](#) < [انتقادات و پیشنهادات](#) < [Help Center](#)

Action Code to add CCs to a ticket Collecting Feedback

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**Forum name:** #Feature Request •

Currently, DeskPro has the function of using action codes (hashtags) to set specific criteria for a ticket when you send it from an email replay to a ticket. With the action codes you are able to set #user, #assign, #follow, #team, #label, and others. I want an option to add CCs to the .(ticket besides the requestor (#user