



<u>Feature Request</u> > <u>Ability to view each ticket that used a</u> < <u>انتقادات و پیشنهادات > Help Center</u> <u>"particular snippet in "snippet reporting</u>

Ability to view each ticket that used a particular snippet in "snippet reporting" Finished

Jason •

Forum name: #Feature Request •

Would it be possible to add links to the snippet reporting feature so we can easily see the ?tickets where the snippets were used (Comment (1 **Lauren Cumming** مال پیش 7 The following report should allow you to do this :) DISPLAY TABLE SELECT OBJ_LANG(ticket_object_use_logs.snippet.category.id, 'text_snippet_categories') AS 'Snippet Category', OBJ_LANG(ticket_object_use_logs.snippet.id, 'text_snippets') AS 'Snippet', COUNT() AS 'Uses' FROM ticket_object_use_logs WHERE ticket_object_use_logs.snippet.id <> NULL AND ticket_object_use_logs.date_created = %1:DATE_GROUP% SPLIT BY

ticket_object_use_logs.snippet.id GROUP BY ticket_object_use_logs.ticket.id ORDER BY COUNT() DESC