



<u>Feature Request</u> > <u>Ability to use the ticket-errors-overlay</u> < <u>Help Center</u> <u>div in a custom built app</u> Ability to use the ticket-errors-overlay div in a custom built app Collecting Feedback

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Forum name: #Feature Request •

We have created an app which does two things in a particular scenario: hide the reply box .and display a red warning to the agent

We'd like to be able to use the ticket-errors-overlay div that is shown when a ticket has no .category instead

:We'd like it work something like this ;scope.show_error_overlay = true\$;"scope.error_overlay_message = "bla bla\$