Deskpro

[Feature Request](#) > [Ability to update a ticket based off it's](#) < انتقادات و پیشنهادات < [Help Center](#) linked ticket

Ability to update a ticket based off it's linked ticket Collecting Feedback

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Forum name: #Feature Request •

A way to update a linked ticket automatically based off of an action that happened in its linked ticket.
Eg. change status of parent ticket if linked child ticket status changes