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Ability to send reminders about Tasks as they are Due, rather than Daily Collecting Feedback

Steven West •

Forum name: #Feature Request •

Would like to be able to set a reminder for a task, and have Deskpro email agent 15 minutes .before task is due, rather than daily summary

(Comment (1

Will

10 سال پیش

Currently ticket reminders only come once a day. Would like the CRON job updated to actually send the email reminder 15 or more minutes before that task is actually due to .occur. The reminders should occur when the task it actually due