



Feature Request > Ability to have different working hours < انتقادات و بیشنهادات < Help Center for different days of the week

Ability to have different working hours for different days of the week Collecting Feedback

Chris •

Forum name: #Feature Request •

At present in Deskpro you can set the working hours but you can only set one set of times and select the days. This means, if you work 8-5pm Mon-Fri and 8-12 Sat, you cant set the .working hours. Proposal would be selectable working hours next to each day of the week (Comments (2

Dave Parker

3 سال پیش

I too would like to see this feature implemented as my Friday working hours are different to .my Mon-Thurs working hours

Scott Cove

2 سال ييش

We'd love to see this implemented as well, as we have agents online Mon-Fri 7am-11pm and weekends 9am-6pm, yet our SLA's based on working hours are failing in Deskpro, making reporting very difficult on the days that there is less coverage on the support desk