



Feature Request > Ability to edit the chain of ticket < انتقادات و بیشنهادات < Help Center messages when forwarding a ticket

Ability to edit the chain of ticket messages when forwarding a ticket Collecting Feedback

Mindaugas •

Forum name: #Feature Request •

Very often we have a lot of messages in our conversations but there are only parts of them which we need to forward as important information. We'd like to be able to edit/remove parts of the messages chain which is included when forwarding a ticket