



[Feature Request](#) > [A separate agent permission to be able to control agent followers](#) < [انتقادات و پیشنهادات](#) < [Help Center](#)

A separate agent permission to be able to control agent followers Collecting Feedback

Christoph Strauss •

Forum name: #Feature Request •

Additional permissions for agents to add and remove agent followers. At the moment, these permissions mimic the agents ability to **change ticket assignments** and **add/remove .CC's**. In some cases more granularity is needed here

(Comment (1

Eric VanTol

5 سال پیش

Agreed. Adding a follower is exactly the same as adding a CC, so it makes literally no sense .that it requires the permission to reassign tickets in order to work