

News > Release Announcements > Deskpro 2018.3 Release

## Deskpro 2018.3 Release

2018-10-11 - Christopher Nadeau - Comments (0) - Release Announcements

## New and Improved in 2018.3

- DP-2195 New setting (Admin > Tickets > Settings) to require authentication to view ticket attachments. This currently only works for DB and FS storage; S3 support is coming soon.
- DP-2625 On cloud, you can now enable social logins for agents easily (Admin > Agents > Auth & SSO). User support coming soon.
- DP-2105 Pasting a URL into agent search box will show that thing first in the result.
- DP-2348 Import jobs now show a summary of the last job in the admin interface
- DP-2462 On-premise includes a new CLI command to find invalid email addresses (dp:utility:invalid-emails)
- DP-2481 New Zapier trigger for "ticket updated"
- DP-2561 Language packs updated; enabled new packs for Czech and Indonesian
- DP-2048 Google auth source now allows you to filter by multiple domains

## **Defects fixed**

- DP-1865 Active Directory auth source now updates user primary email address if it changes in AD
- DP-1246 API | Attachments details are not coming in the response of Article endpoint query
- DP-1367 JWT Login | Null Loign is displayed when you set up login with JWT
- DP-1514 Ticket notifications based on filter which uses 'Brand' in the criteria are not working
- DP-1573 Clicking on an article vote count causes the agent interface to freeze
- DP-2188 Phone number matching
- DP-2242 DB being down shows install\_incomplete error to user
- DP-2258 API Logging Tweaks
- DP-2267 A ticket can be assigned to a chat department by default by the system
- DP-2280 Portal styling changes are saving in the portal editor but the changes are not rendered in the live portal
- DP-2288 Email rate limiting not applying properly

- DP-2316 email@example.com should be a phrase
- DP-2323 Recent Activity list -- appending instead of prepending
- DP-2335 Prevent html entities from being converted in Snippets
- DP-2347 Reset Helpdesk Brand Issues
- DP-2349 Importer shouldn't modify permissions of existing users/agents
- DP-2351 Blob could potentially have empty filename if user filename contains invalid chars
- DP-2355 Knowledge base articles titles are not translated in various places
- DP-2379 Deleted agents appear as normal profiles on agent side
- DP-2380 Phone numbers are not added to ElasticSearch in real time.
- DP-2382 Schema tool should detect MyISAM tables
- DP-2400 Enable admin lang translations
- DP-2401 Cannot set default team from agent preferences
- DP-2409 Removing attachment from a field not working
- DP-2441 Disabled agent causing request flood somehow
- DP-2443 Exception when visiting ticket as a user
- DP-2444 Add image button to guides
- DP-2453 Lightbox issues
- DP-2463 Add some more info to server report file
- DP-2464 Cannot add note if last attachment was added by a drag and drop from the ticket
- DP-2465 Handle empty last date activity in user chat round robin
- DP-2470 Call to a member function getId() on null
- DP-2471 Undefined property: DeskPRO/Bundle/ReportBundle/Dpql2/Statement/Part/FunctionCall::\$rhs
- DP-2488 V2 API: Add date\_created parameter to POST /api/v2/ticket\_messages
- DP-2489 API V2: Add date\_resolved parameter to POST /api/v2/tickets
- DP-2518 "0 Unknown type `topic` error" when deleting topics
- DP-2519 Error when internal exception render widget
- DP-2539 Undefined index: category
- DP-2540 UniqueConstraintViolationException sometimes when submitting ticket from widget
- DP-2549 API issues: Exception: 0 Method `getagentteamids` is undefined
- DP-2554 Error: Function mcrypt\_create\_iv() is deprecated
- DP-2555 Fix icons in Admin / Apps
- DP-2562 Cannot use object of type SplitResult as array
- DP-2566 Ticket attachments blobs stay in temp status
- DP-2570 Server error during QuickSearch
- DP-2573 Cannot fully deselect checkbox choices when saving
- DP-2592 Chat filter queries being run against main db
- DP-2597 A network error while downloading remote images in emails can result in

an error being logged

- DP-2612 Download blob is marked as is\_temp
- DP-2613 Guide topics do not display if you are browsing a brand through a /brandxyz/ preview address.
- DP-2363 'Agent Names' are missing in front of 'Registration' & 'Ticket Creation' records in 'Activity Stream' when two Agent is merged
- DP-189 Refresh ticket log after forwarding a ticket message
- DP-2621 When logged into one brand, you can access other brand portals through their preview links even if you don't have access or the brands are disabled

## Thanks for reading

If you are using Deskpro Cloud, we will be releasing this update shortly to you.

If you are using Deskpro On-Premise, you can update your helpdesk to the latest version from your Admin Interface.