

Deskpro 2018.1 Release

2018-05-21 - Benedict Sycamore - Comments (0) - Release Announcements

We're delighted to announce the release of Deskpro 2018.1

Deskpro 2018.1 includes the product updates, new features, bug fixes, and additional company updates listed below:

New Release Numbering

We've changed how we number Deskpro versions and release announcements. You can read more about why and what that means [here](#).

SSL Available as Standard

We've enabled SSL for all cloud customers. Find out more about that [here](#).

New Reports

We've completely updated Deskpro Reports with new features, functionality, interface and more. You can read [this post](#) to discover everything you need to know about new reports.

Multibrand Update

We've made a number of significant changes and improvements to the way multibrand works in Deskpro. Check them out [here](#).

Improvements

DP-1620: It is now possible to translate custom field choice items



DP-1412: Added skip-re-index option for the dp:import-apply command

DP-1304: Creating linked feedback from ticket display now improved



DP-1634: Deskpro brand on login updated

Feature Updates

DP-1079: Trigger criteria now available for "CC added"