Self Hosting Google Fonts

Julien Ducro - 2023-05-05 - Comments (0) - Portal Customization

By default font for the Helpcenter section are loaded from Google CDN server to improve performances.

If for some legislations reasons or because some of your users might not have access to those server you might want to host those fonts on your Deskpro server instead.

Stop the fonts from loading from Google CDN servers
If you only have one brand enabled or if you want this across all you brands :

Add the following line to `config/advanced/config.settings.php` file:

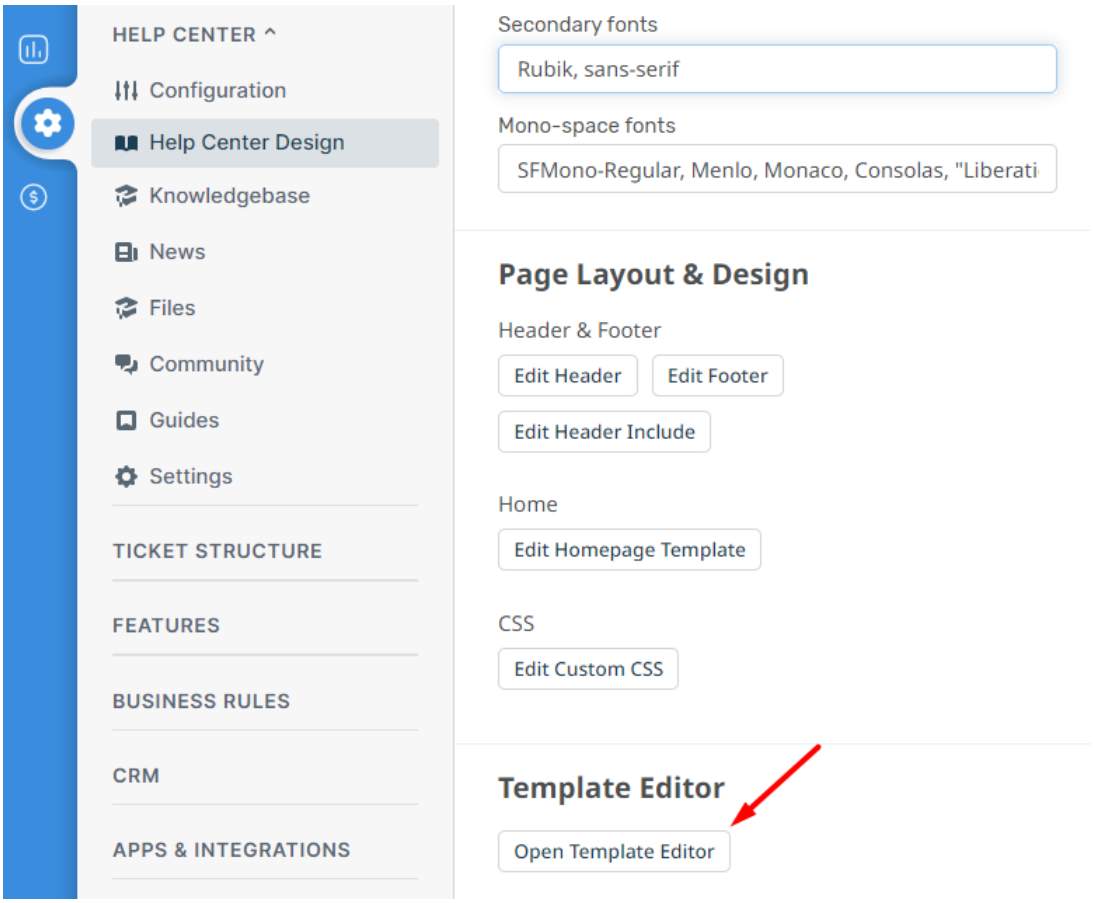
```
$SETTINGS['portal.tickets_disable_google_fonts'] = '1';
```

If you only want to set this setting for a single brand or you prefer to use the database:

```
INSERT INTO settings_brand (name, brand_id, value) VALUES
('portal.disable_google_fonts', 1, '1');
```

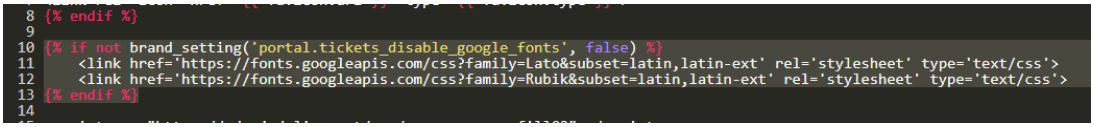
If you use the cloud version of Deskpro or you don’t have an easy access to the server (you will have to do this for each of your brands):

In the Admin section / Help Center / Help Center Design / Open template editor



The open the following template: `Internal / head-include.html`

Remove the following lines (10 to 13)



```
{% endif %}

{% if not brand_setting('portal.tickets_disable_google_fonts', false) %}
    <link href='https://fonts.googleapis.com/css?family=Lato&subset=latin,latin-ext' rel='stylesheet' type='text/css'>
    <link href='https://fonts.googleapis.com/css?family=Rubik&subset=latin,latin-ext' rel='stylesheet' type='text/css'>
{% endif %}
```

Download the Fonts from Google

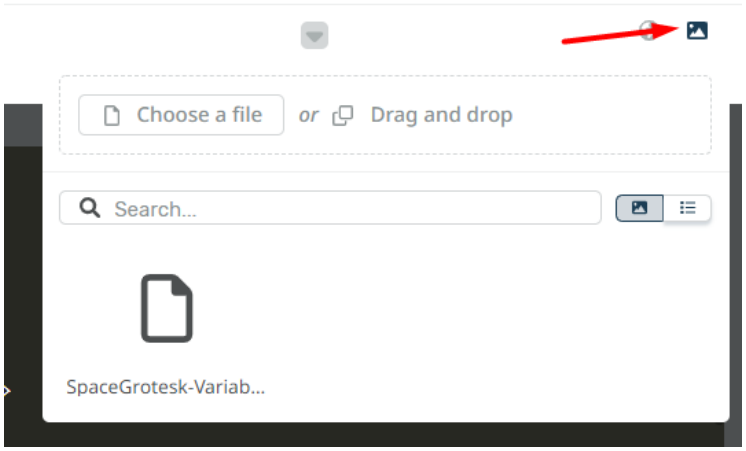
[Space Grotesk]

There's a download family button on the top right.

Upload the font file onto Deskpro

Extract the file and inside you will find a TrueType font file.

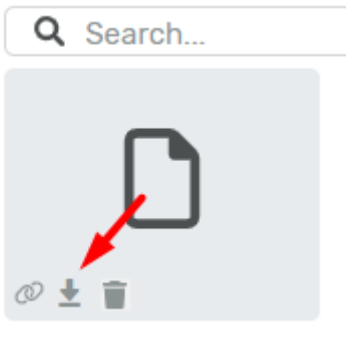
You can upload them in the template `Internal / head-include.html` :



Here is the code to insert to line 10 of template `Internal / head-include.html` .

```
<style>
    @font-face {
        font-family: SpaceGrotesk;
        src: url("downloadurl") format("truetype");
    }
</style>
```

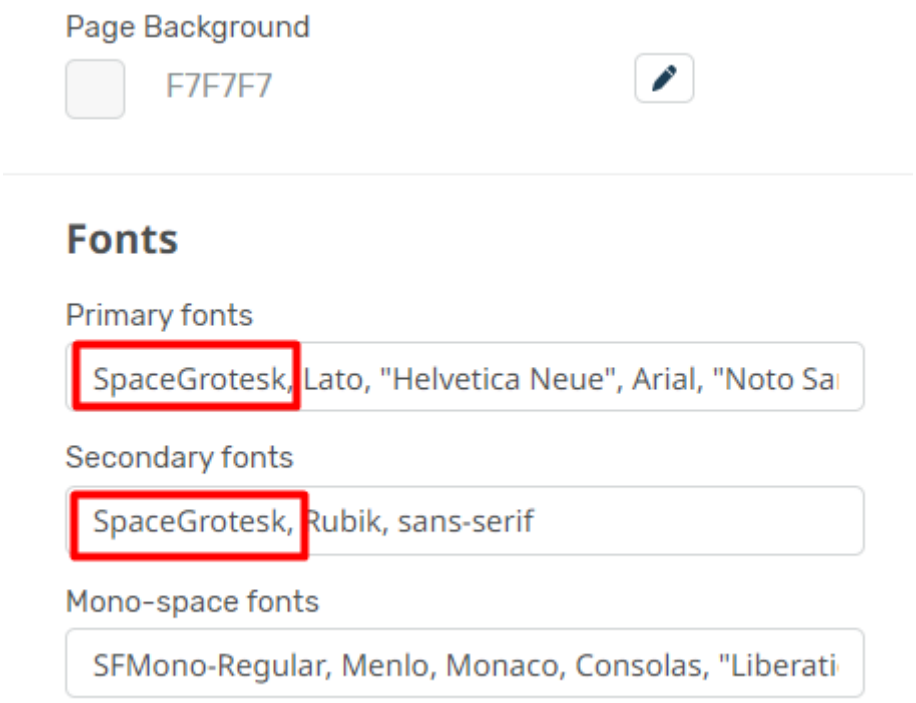
Hover your mouse over the uploaded file. Right Click on the Download icon and copy the link address.



Please replace the **downloadurl** in the code with this link.

Click **Save** at the bottom of the page. Then select the Help Center Design on top of the page to return to the Help Center Design.

Scroll to the Fonts section and add the font into the fonts section.



Click **Save** at the bottom of the page and the fonts will be translated on to your help center.

Messenger

If you need to prevent Google Fonts from loading in the Messenger please add `disableGoogleFont: true` to your DESKPRO_MESSENGER_OPTIONS such as:

```
<script type="text/javascript">
    window.DESKPRO_MESSENGER_OPTIONS = {
      language: {
        id: "1",
        locale: "en-US"
      },
      disableGoogleFont: true,
      helpdeskURL: "https://xxxx.deskpro.com",
    }
</script>
```

Tags

Horizon