

I don't want to show the author of Knowledgebase articles

Lauren Cumming - 2023-08-31 - Comments (0) - Deskpro Legacy

Question:

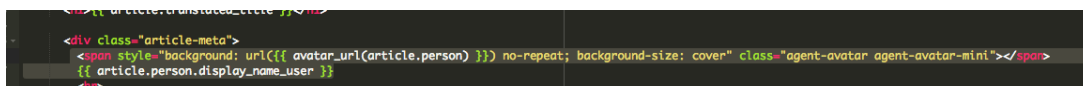
How do I remove the author attribution for Knowledgebase articles on the portal? I don't want to show this information.

Answer:

You can do this by editing two templates. Go to **Admin > User Interface > Portal > Template Editor** and click on the **view.html** template under the 'Articles' heading.

1. Delete the following line (line #26)

```
<span style="background: url({{ avatar_url(article.person) }}) no-repeat; background-size: cover" class="agent-avatar agent-avatar-mini"></span> {{ article.person.display_name_user }}
```

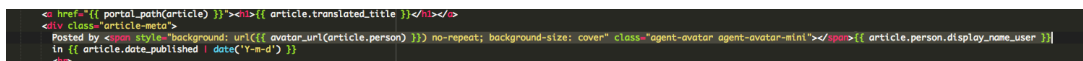
A screenshot of the Deskpro Template Editor interface. It shows a code editor with a dark background. The code being highlighted is:

```
<div class="article-meta">
  <span style="background: url({{ avatar_url(article.person) }}) no-repeat; background-size: cover" class="agent-avatar agent-avatar-mini"></span>
  {{ article.person.display_name_user }}
</div>
```

Go to the template called **articlelist/design.html**

2. Delete the following line (line #9)

```
Posted by <span style="background: url({{ avatar_url(article.person) }}) no-repeat; background-size: cover" class="agent-avatar agent-avatar-mini"></span>
{{ article.person.display_name_user }}
```

A screenshot of the Deskpro Template Editor interface. It shows a code editor with a dark background. The code being highlighted is:

```
<div href="{{ portal_path(article) }}"><div>{{ article.translated_title }}</div>
<div class="article-meta">
  Posted by <span style="background: url({{ avatar_url(article.person) }}) no-repeat; background-size: cover" class="agent-avatar agent-avatar-mini"></span>
  in {{ article.date_published | date("Y-m-d") }}
</div>
```

This will remove the author name when viewing an individual article or browsing a category.

If you make a mistake editing one of the templates and there's a problem displaying those pages, just select the problem template and use **Revert to default**.