

I bought a license but entering the code into my On-Premise demo does nothing

Ben Henley - 2021-07-30 - Comments (0) - Payment & Renewals

If entering your licence code in the web interface has not worked, you can apply the code by adding this to the end of your **config/advanced/config.settings.php** file in the directory where you installed Deskpro:

```
$SETTINGS['core.license'] = <<<LIC  
AnUAfEddXWwELRgBQWV2OFgLfHYAegEXXyAjCkAfHCQZFh8hXQ  
Vz5WcDUTKh8XUwsALScONTghOB9wNQ47VQ41EEBCHIN9VSsZHx  
UdJF0oVTNTY3ZUZGM0CAYgOzchKAJXIS55GncIATprLhMZGT8z  
cuDFwrC3AvAwAZEkp5VQsDjkAvDixERlp9W3I+BBFfOT4PClh6  
V0FORS00NjEyLUIOSUFFWk9LQ1BQQUIOSTixNjRFTkFXWAJXKg  
gsJA8AMzQvAyEuNBhJPgZARR8RMXcrPi0bYlkoXixAL1MrHxBY  
LIC;
```

Replace the lines between <<<LIC and LIC; with your license code. The above is a random example.