

Customizing Your Help Center: Changing Navigation Button Icons

Kim - 2024-09-06 - Comments (0) - Using Deskpro

Your Help Center can be customized in various ways to better reflect your brand. In this article, we'll guide you through changing the navigation button icons. This is a slightly advanced task as it requires adjusting the HTML template of your Help Center.



Step 1: Access the Template Editor

To begin, navigate to the Template Editor where you can edit the HTML of your Help Center:

- Go to **Admin > Help Center > Help Center Design > Open Template Editor**.
- In the Template Editor, search for the file named '**nav_buttons_big.html**' (found under the Portal section).

Step 2: Upload Your New Icons

Before updating the icons, you need to upload the images you want to use:

- Click on the **image icon** at the top of the Template Editor page.



- Upload your new image by selecting it from your computer.

Step 3: Update the Icon on a Navigation Button

To change the icon for a navigation button, you'll need to modify the **** element in the button's HTML code. Follow these steps:

- **Locate the Navigation Button Code:**

Each navigation button is within a block of code that starts with **{% if** and ends with **{% endif %}**. This is a conditional statement that determines when and where the button is displayed.

- **Find the **<figure>** Element:**

Inside this code block, look for the **<figure>** element that contains an **** tag.

This `` tag is what displays the current icon 

- **Replace the Source in the `` Element:**

- Select the section starting with **`src`** and ending on `/>`
- Click on the **image icon** at the top of the page again.
- Click on the **link icon** below the image you just uploaded. This will automatically insert the image link to your new icon. Then, remove the opening `` tag, as it is already included before the class in this section of code.



Step 4: Repeat for Each Button

Repeat the process above for each navigation button you want to update with a new icon.

Step 5: Save Your Changes

After you have updated all the icons:

- Click the **Save Block** button at the bottom of the page to save your changes. If you don't see a green "Success!" notification after saving, click on the template name in the top left corner of the editor, navigate to the **`home.html`** template, and save it there.
- Check your Help Center to ensure the new icons are displaying correctly.

Congratulations! You have successfully updated the navigation button icons on your Help Center.

