



[Help Center](#) > [Community](#) > [Feature Request](#) > [Restrict the Agent and Agent Teams that can be selected in the ticket assignment drop-down menus](#)

Restrict the Agent and Agent Teams that can be selected in the ticket assignment drop-down menus Collecting Feedback

- Ahmad Sahrizal
- **Forum name:** #Feature Request

Dear Deskpro,

We'd like to be able to restrict what agents can select in these drop-downs: