



[Help Center](#) > [Community](#) > [Feature Request](#) > [Personalise chat ringtone for agents](#)

Personalise chat ringtone for agents Collecting Feedback

- An Nguyen
- **Forum name:** #Feature Request

The ability to personalise the ringtone for incoming chat alerts

Comments (4)

**Gabriel Muscat Mills**

3 years ago

Yes, please. This feature is needed. I've already had some of my colleagues saying that the current ringtone is very annoying.

**Jelena**

1 year ago

Me and my colleagues agree. The current ringtone is extremely disturbing and stressful.

Please change this, thanks!

**Ante Bustruc**

1 year ago

Yes, please change that, into something less shocking or personalized

**Ante Bustruc**

1 year ago

Yes, I agree with the comments. We need something less shocking or personalized