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Export as CSV button does not work in Dashboard Reports Finished

Gregory Gutshall

• Forum name: #Bug Report

From the Dashboard designer there is a helpful button that displays above most widgets to "Download as CSV". This button works in the dashboard designer, but when you publish the dashboard and access via the read only URL this button disappears when you mouse over the widgets header. This is a really needed feature for our organization and it seems to be 90% implemented.

Comment (1)

Eloise Rea

10 months ago

Hi Gregory, I'm just reaching out as we are doing a review of open bug reports in Deskpro since the release of Deskpro Horizon. I've taken a look into this issue and I can see this has now been fixed. I'm very sorry for the delay in providing an update here. We have since implemented weekly release cycles and reviews to ensure you are always up to date.