



## <u>Help Center</u> > <u>Community</u> > <u>Feature Request</u> > <u>Exclude a user from a support ticket</u>

Exclude a user from a support ticket Planning

- Catherine Neighbour
- Forum name: #Feature Request

To prevent CC chains from escalating, add the ability to block a user (typically CC'ed on the ticket) from being reapplied to the ticket.