



[Help Center](#) > [Community](#) > [Feature Request](#) > [Default department per usergroup](#)

Default department per usergroup Report

- Koen Glotzbach
- **Forum name:** #Feature Request

We have set up departments, each with their own set of custom fields. We have also set up one usergroup for a specific type of client. We would like to be able to set one of our departments as the default for that usergroup, because this type of user is reaching out to that specific department in 95% of the cases.