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Addition of a FORUM Module on the Portal Finished

- Nico
- **Forum name:** #Feature Request

Hello, It should be nice having a Forum module :) Nico

Comment (1)

Lara Proud

9 months ago

Deskpro's Help Center contains a built-in Forum module, Community. Within Community, you can create various Forums where your end-users and agents can share ideas and submit questions or suggestions using topics that can be discussed, voted on, and commented on to share their views. Plus, from the Agent interface, you can set different statuses to show the progress of a specific topic. You can find out more about setting up Community in our Admin Guide (<https://support.deskpro.com/en-US/guides/admin-guide/community-options>) or actioning and interacting with topics in the Agent Guide (<https://support.deskpro.com/en-US/guides/agent-guide-1/community-introduction-1>).