## Deskpro

Help Center $>$ Community $>$ Feature Request $>$ Action codes for time $\log$ and billing
Action codes for time log and billing Collecting Feedback

- Gerald Buechter
- Forum name: \#Feature Request

When an agent replies via email it would be helpful if there was a way to add entries to the time and billing section of the ticket.

An email action code where you could use a \#code to direct time and billing to be updated and then specify an amount/duration in the option.

