



<u>Help Center</u> > <u>Community</u> > <u>Feature Request</u> > <u>Ability to translate live chats</u>

Ability to translate live chats Collecting Feedback

- Lauren Cumming
- Forum name: #Feature Request

Same functionality as tickets have but add the ability to translate live chats. Comment (1)

## **Doug Hicks**

7 years ago

It should definitely be easier to convert a chat into a ticket so that the ticket fields are populated automatically.