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## **Deskpro Horizon Release 2024.37**

2024-09-11 - Lara Proud - Comentarios (0) - Deskpro Releases

We're pleased to announce the release of Deskpro Horizon, version 2024.37. This release includes some new features our team has been developing, general improvements to functionality, and bug fixes.

## **New Features**

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☐ We've expanded our multi-language offerings with new packs for Albanian, Armenian, Azerbaijani, Bosnian, Georgian, Icelandic, and Ukrainian (SC 161357).
☐ Enhance your messaging experience with the support for block quotes in the new Messenger (SC 161119).
$\hfill \Box$ ElasticSearch can now be configured to authenticate via an API key (SC 151912).
Latest Improvements
$\square$ We've increased the delay before the chat message preview disappears in the agent interface to 30 seconds, giving you more time to proactively work on issues and provide faster resolutions (SC 161093).
Bug Fixes
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$\ \square$ Links included in snippets used in the new Messenger will now open in a new tab, making it easier to share information with customers (SC 161330).
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$\square$ We've resolved an issue with label colors displaying as hex values in the labels page in admin, making it easier to manage your labels (SC 162382).

## **On-Premise Controller Release 2.21.1**

We are also delighted to announce the latest version of the OPC, 2.21.1. This version includes improvements that will provide an increased level of administrator capabilities.

## **Latest Improvements**

 $\hfill \square$  Disable HTTP caching on the help center pages by default (SC 163380).

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 $\hfill \square$  Improvements to cluster synchronization (SC 141820, SC 147767).