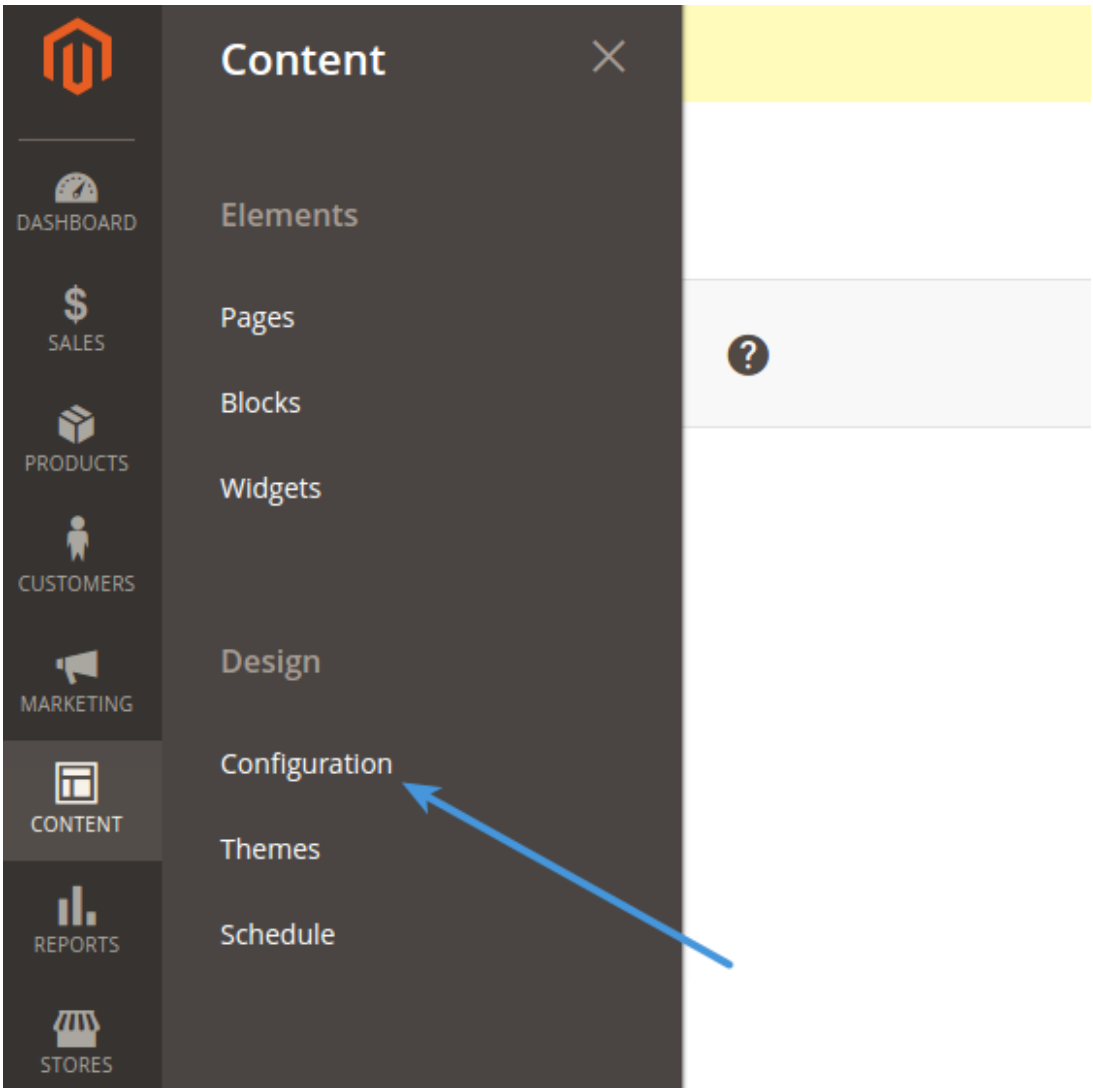
How do I install the chat widget in Magento?

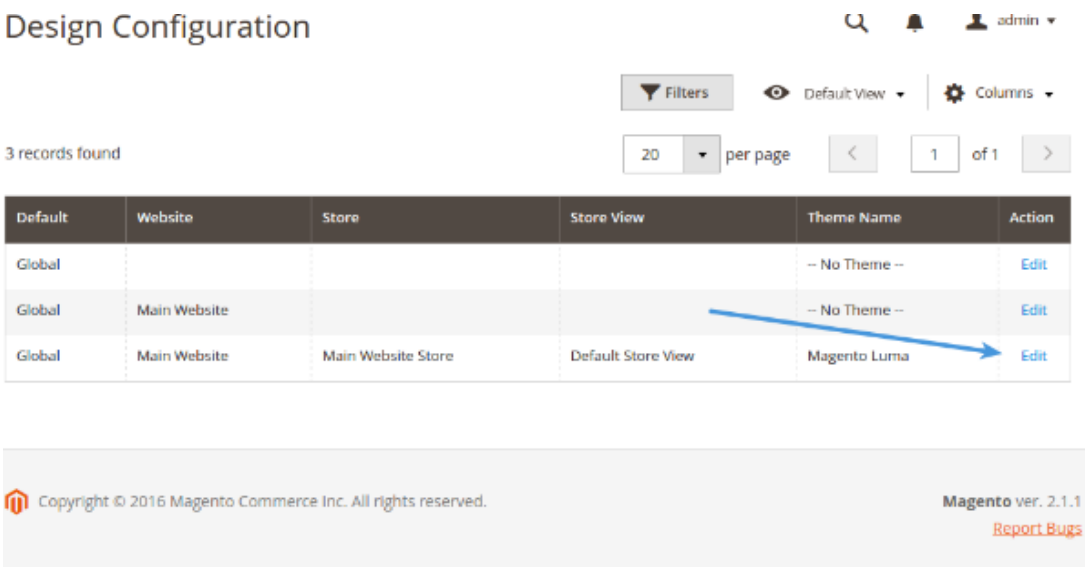
Lauren Cumming - 2023-08-16 - Comentarios (0) - Using Deskpro

1. Sign into your Magento account as an administrator.

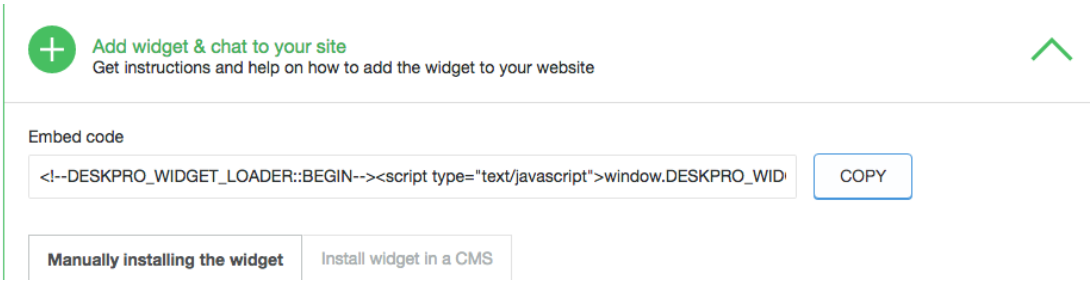
2. Head to the **"Content"** section on the left hand side navigation menu. Then click on **"Configuration".**



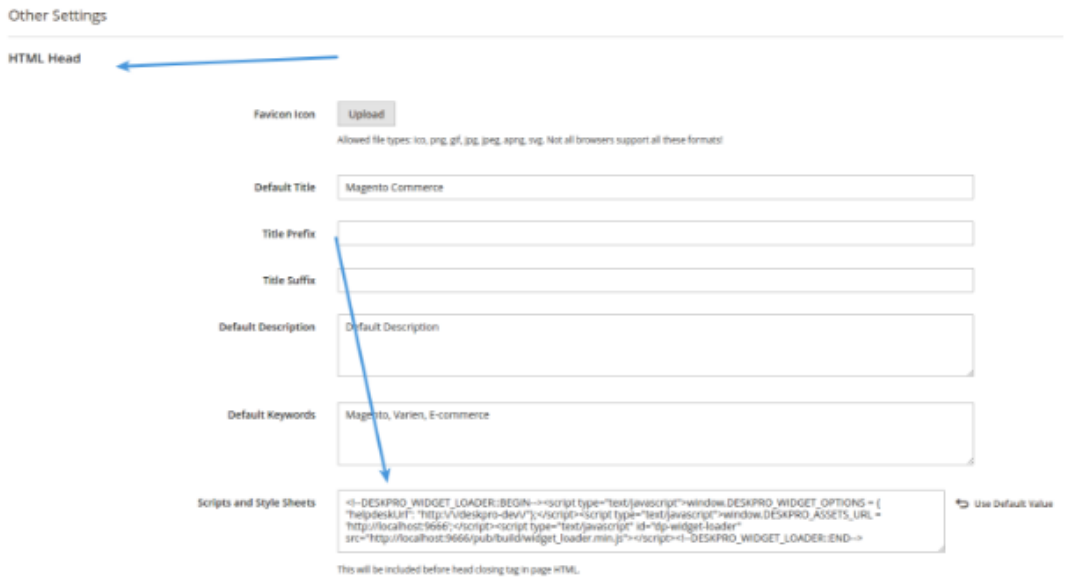
3. Fiind the current theme row (on a fresh installation it is applied as "Default Store View") and click **"Edit Link".**



4. Copy and paste the chat widget code from Deskpro under **Admin > Chat > Site Widget & Chat.**



5. In **"Other Settings"**, find **"HTML Head"** tab. Then find **"Scripts and Style sheets"** text input. Copy and paste the widget code here and press Save.



6. Don't forget to refresh your caches (Magento will remind you about that!)