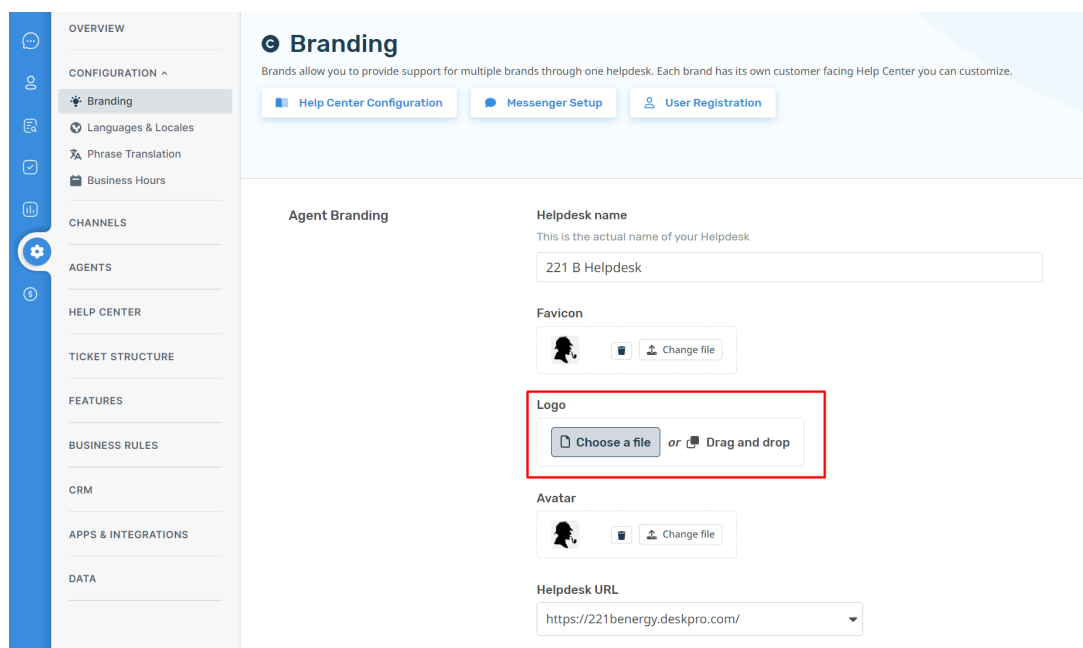


How do I change the logo on the agent login screen?

Alexandra Mead - 2023-08-17 - Comentarios (0) - Configuration

If you want to update the Logo that's visible on the login screen for your Agents in **Admin > Configuration > Branding**. In the section Agent Branding, you can update the Logo that appears on the login screen under the option **Logo**.



The screenshot shows the Deskpro Admin interface. On the left is a sidebar with navigation links: OVERVIEW, CONFIGURATION (expanded), CHANNELS, AGENTS, HELP CENTER, TICKET STRUCTURE, FEATURES, BUSINESS RULES, CRM, APPS & INTEGRATIONS, and DATA. Under CONFIGURATION, 'Branding' is selected, and its sub-items are Languages & Locales, Phrase Translation, and Business Hours. The main content area is titled 'Branding' and includes a subtitle: 'Brands allow you to provide support for multiple brands through one helpdesk. Each brand has its own customer facing Help Center you can customize.' Below this are three tabs: 'Help Center Configuration' (active), 'Messenger Setup', and 'User Registration'. The 'Agent Branding' section is visible, containing fields for 'Helpdesk name' (221 B Helpdesk), 'Favicon' (with a 'Change file' button), 'Logo' (highlighted with a red box, showing 'Choose a file' and 'Drag and drop' options), 'Avatar' (with a 'Change file' button), and 'Helpdesk URL' (https://221benenergy.deskpro.com/).

Hit **Save** to update your company logo.

This Logo will now be visible to your Agents when they log in to the helpdesk:



Email

example@email.com

Password


[Forgot password?](#)

.....



☐ Remember this device

Sign in

 English ▼