

How can I change the name of the "Contact Us" tab?

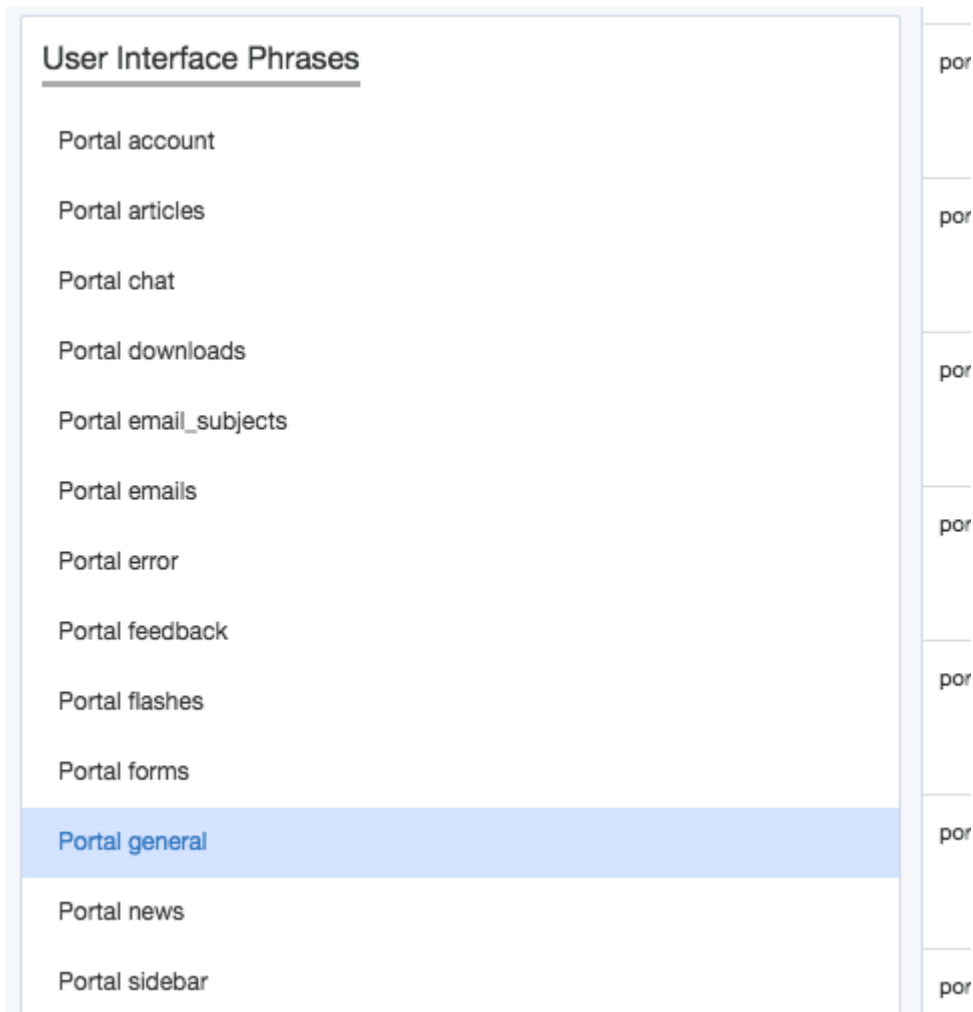
Lauren Cumming - 2023-08-30 - Comentarios (0) - Deskpro Legacy

Question:

Is it possible to customize the text for the name of the portal tab where users submit tickets? We'd like to rename it from "Contact Us" to "Submit Tickets".

Answer:

1. Go to **Admin > Setup > Languages**, select your language and then click **Edit Phrases**.
2. Go to User Interface **Phrases > Portal general phrases** and edit portal.general.nav-newticket.



User Interface Phrases	
Portal account	por
Portal articles	por
Portal chat	por
Portal downloads	por
Portal email_subjects	por
Portal emails	por
Portal error	por
Portal feedback	por
Portal flashes	por
Portal forms	por
Portal general	por
Portal news	por
Portal sidebar	por

3. Add your custom phrase in the right hand column. Press **Save**.

portal.general.nav-newticket
Reset

Contact Us

Contact Us

Submit Ticket

4. Go to the user portal and you will be able to see the change live straight away.

