



[Base de conocimiento](#) > [Getting Started](#) > [Personalize your Help Center and Content](#)

Personalize your Help Center and Content

Lara Proud - 2023-09-12 - [Comentarios \(0\)](#) - [Getting Started](#)

The first step to personalizing your helpdesk is by naming it and adding your website details.

To add information about your helpdesk go to **Admin > Configuration > Branding**. Select the brand you want to update:

From here, you can edit your brand settings which will update them from the helpdesk defaults. You can update:

- Brand Name
- Favicon
- Avatar
- Brand Logo
- Website Name
- Website URL
- Help Center Name
- Your sub-domain

Edit: Baker Street Energy

X

id: 1

 Help Center Configuration

 Messenger Setup

 User Registration

Brand Settings

Brand Name*

 New Brand

Baker Street Energy

Favicon



 Change file

Avatar



 Change file

Brand Logo



 Change file

Website

Website name

This is the name of your main website

Website URL

This is the URL to your main website

Help Center

Help Center name

Baker Street Energy

This is the name of your Help Center. The name is displayed to users in their browser window title, and is also used in the default footer email template.

Domain

 Custom Domain

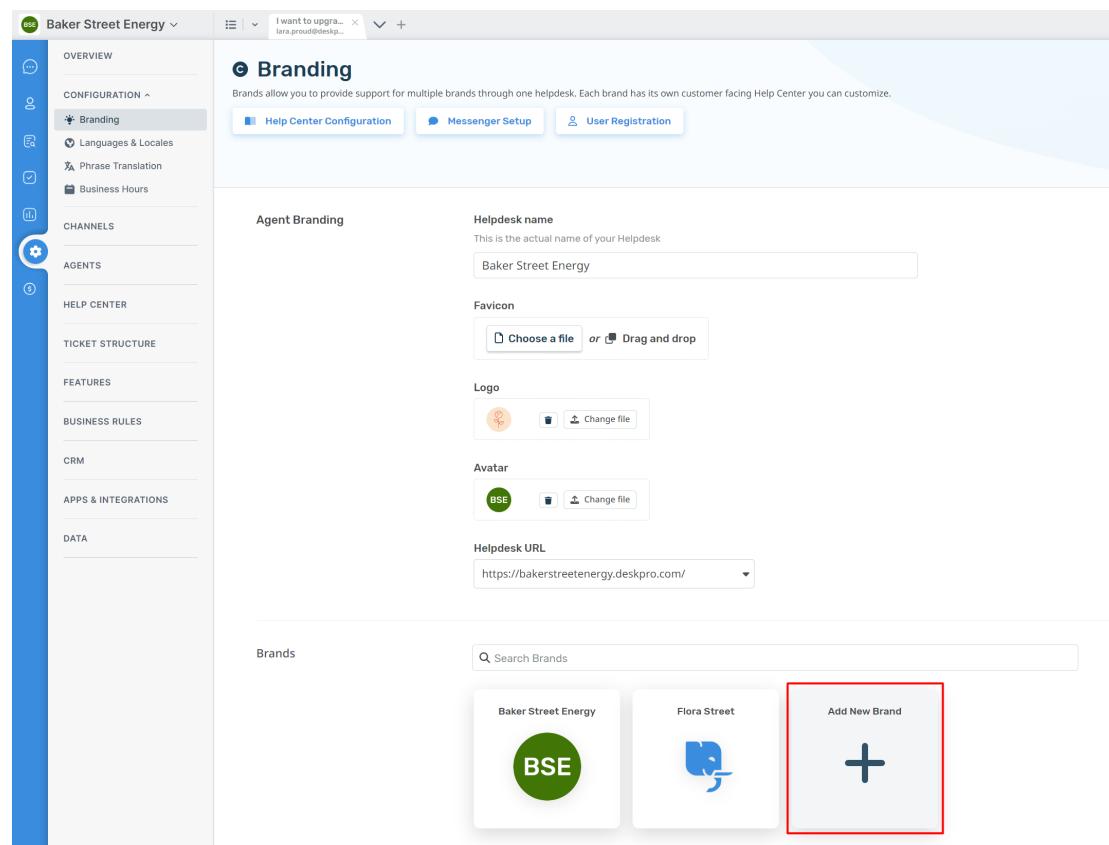
Deskpro Domain



Your Deskpro.com sub-domain

https:// .deskpro.com

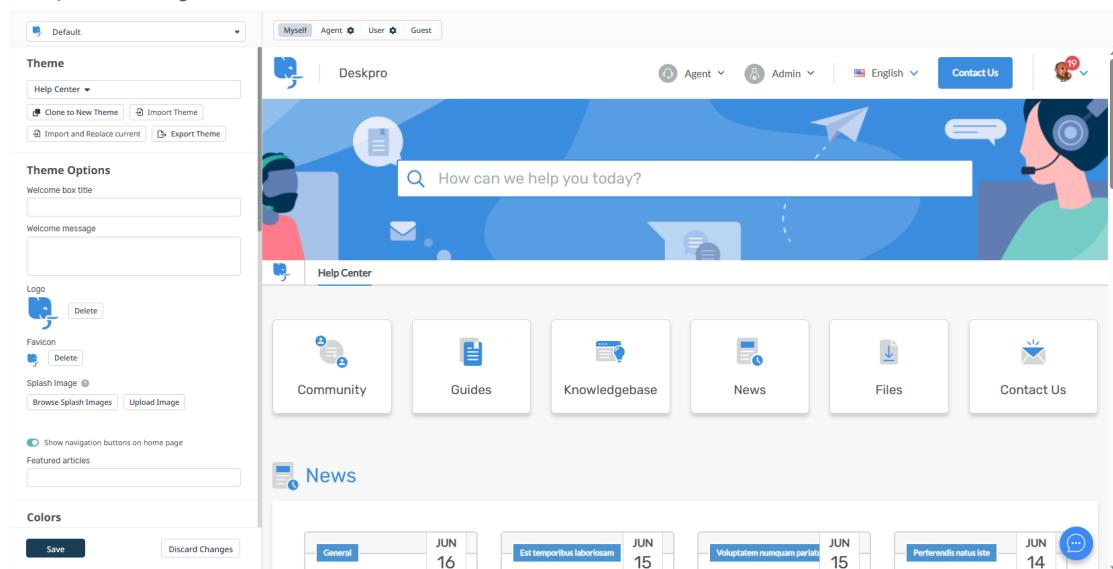
From **Admin > Configuration > Branding**, you can also create additional branded Help Centers for different end-user-facing Help Centers by selecting **Add a Brand**.



The screenshot shows the Admin > Configuration > Branding page in Deskpro. The sidebar on the left is titled 'Baker Street Energy' and contains the following sections: Overview, Configuration (with 'Branding' selected), Languages & Locales, Phrase Translation, Business Hours, Channels, Agents, Help Center, Ticket Structure, Features, Business Rules, CRM, Apps & Integrations, and Data. The main content area is titled 'Branding' and includes a sub-section 'Agent Branding' for 'Baker Street Energy'. It features fields for 'Helpdesk name' (set to 'Baker Street Energy'), 'Favicon' (choose a file or drag and drop), 'Logo' (choose a file or change file, showing a small circular logo with a stylized character), and 'Avatar' (choose a file or change file, showing a small circular logo with 'BSE'). Below this is a 'Brands' section with a search bar and three cards: 'Baker Street Energy' (green circle with 'BSE' logo), 'Flora Street' (blue square with stylized flower logo), and an 'Add New Brand' button (a red-bordered box with a plus sign). The top of the page shows a header with a user icon, the helpdesk name, and a search bar.

You can also manage the appearance of your various Help Centers in **Admin > Help Center > Help Center Design**. This lets you change your welcome message, fonts, and colors and add a logo to make your Help Center truly reflective of your brand.

Help Center Design



The screenshot shows the 'Help Center Design' section of the Admin Guide. On the left, a sidebar contains settings for the 'Default' theme, including 'Theme Options' (Welcome box title, Welcome message), 'Logo' (a blue icon), 'Favicon' (a blue icon), and 'Splash Image' (a blue icon). It also includes a checkbox for 'Show navigation buttons on home page' and a 'Featured articles' section. On the right, a preview window shows the 'Deskpro' help center homepage with a search bar, navigation buttons, and a news feed. The news feed displays the following items:

Category	Title	Date
General	16	JUN
Est temporibus laboriosam	15	JUN
Voluptatem numquam pariatis	15	JUN
Perferendis natus iste	14	JUN

For more information about **Help Center Configuration and Branding** see the [Help Center Design](#) section of the Admin Guide.

Or read the next section in this **Getting Started** series on [Creating Dashboards](#).