



[Centro de asistencia](#) > [Comunidad](#) > [Feature Request](#) > [SLA failed not clear enough](#)

## **SLA failed not clear enough Collecting Feedback**

- SM Sam Menown
- **Nombre del foro:** #Feature Request

Previously before Horizon UI tickets that had failed SLA would be highlighted in Red when viewed in a list. Currently there is only one queue to highlight tickets and little else