Screenshots not showing in Emails Finished

- Jule Höhning
- **Nombre del foro:** #Bug Report

When we send an E-Mail with an embedded Screenshot to a User in a different Company who is also using Deskpro, the screenshot doesn't show up for them.

It works with external Email-Addresses and with Addresses within our company.

Comentario (1)

Eloise Rea

3 months ago

Hi Jule, I'm just reaching out as we are doing a review of open bug reports in Deskpro. I've taken a look into this issue and I can see this was resolved on a ticket.