Restrict agent permissions to Knowledgebase (KB) Collecting Feedback

- JW James Warner
- **Nombre del foro:** #Feature Request

We would love the ability to restrict agent side permissions for KB articles (ie: some agents cannot see/access some articles)

Comentario (1)

Matt Rowell
5 years ago
Yes, we need this as well as some of the KB articles we would publish include information that is not privy to all agents.